

## MBC Users Code of Conduct – 2014

### Keys

Keys are only issued to those who are identified as key holders and are fully paid up. Please show I.D at reception or provide us with an authorised key holder list. On being issued a key from reception, please sign out and sign in again after use.

### **ALWAYS RETURN KEYS BEFORE GOING AFLOAT**

### Fire

In event of a fire a continual piercing alarm will sound throughout the Centre, please leave the building and make your way to the fire meeting point in the small car park, up the hill on the right as you leave the Centre.

Group leaders are to bring their attendance list to account for the individuals in the group. If a fire alarm test is to be carried out a sign will be placed on the front reception

### Valuables

The changing areas are used by a variety of clubs and groups and individuals throughout the day; please do not leave valuables in them. Locker keys can be provided from reception for a deposit of £5 (*subject to availability*)

### Pontoon

It is recommended that personal buoyancy aids should be worn at all times whilst on the Pontoon. The Pontoon is privately owned by the Mount Batten Centre so please ensure you have paid a berthing fee for use of the facility (*subject to availability*) The inside berthing area is for MBC boats only. The area marked by Green Signs is reserved for Dive Charter Boats, please keep clear.

### **SMOKING IS NOT PERMITTED ON THE PONTOON**

The Gate to the Pontoon is controlled by an automatic swipe card system. (*Please do not wedge/hold/tie the gate open as this causes damage to the door*). Membership or daily charges apply. It is Centre policy that fuel tanks are not refuelled on the Pontoon or while moored alongside. *Note: The Pontoon will dry out for an hour during a period of low water springs. This is when the tide drops below a charted depth of 1.0m*

### Slipways

The east and west slipways Centre are both for public use and are maintained by the Council. Please do not park work vehicles or boat trailers on the slip or near the top as this is very inconsiderate to the other users of the facilities. Consideration of others at all times is strongly encouraged.

The west slipway is the steeper of the two; we would prefer that it is used predominantly for Powerboat & Jet Ski launch and recovery. At low water this slipway has additional ramp off to the right. At very LW springs there is a small drop off so best avoided, (*though this only last's for one hour over the low water period*)

The eastern slipway is very popular during the summer months and over weekends so please give consideration to other users. At the top of the slipway there are yellow lines marking an area which is the SW coastal path right of way, please do not block at any time.

At lower water springs the bottom of the slipway drops off slightly and is uneven please use with caution

### Boat Park

When using the boat parks please give consideration to other users. All Boats must have a MBC number on the transom or mast. Boats to be parked in allocated Bays only. We reserve the right to clamp trailers/ boats of unauthorised users. Please do not block access routes with your boat or vehicle. The speed limit around the Centre is 5mph. We accept no liability for loss or damage to your property whilst on our premises. We would suggest that you take out your own insurance. Vehicles are not allowed to access the eastern slipway through the main boat park in front of the Centre without prior permission of the Centre management.

### Car Parking

There are two car parks for use at the Centre subject to availability; The Car Park is monitored by Parking Eye an external firm with the use of Cameras. Follow direction on Car Park signs. Paid up members are required to provide the Centre with their current vehicle registration number. Authorised guests should provide their vehicle details at reception. *Note: Failure to follow these rules will result in an automatic parking fine being imposed on the legal owner of the vehicle.* Please park vehicles and trailers in designated spaces, only use disabled bays if you hold the relevant badge.

### **Courtyard /**

#### **Storage shed area**

This is a multi use area. Vehicle access to the Courtyard and sheds is by written permission only. Speed must be kept to walking pace in this area

#### **Zero Tolerance to Drugs & Alcohol**

The Centre operates a zero tolerance policy towards Drugs and Alcohol whether a member individual, Group or member of the Public.

#### **Smoking**

The Centre has a no smoking policy inside the building for all its users; this also extends to the Court Yard area and the Pontoon.

#### **ELECTRONIC CIGARETTES (E-CIGS)**

These are not currently recognised as Nicotine Replacement Therapy by the NHS. They are designed to look like real cigarettes, are not regulated and have caused some alarm to the team, and members of the public who think that someone is actually smoking where they shouldn't. As a result, Mount Batten Watersports and Activities Centre do not support their use inside the building. It is a reasonable instruction to ask everyone not to use them. Therefore everyone who is attending, working at or visiting our Centre is expected to abide by this instruction.

#### **Fuel Spillage**

If you spill fuel on Centre land, please report the incident to MBC reception so that we can provide assistance in solving this health and safety issue.

#### **Key Cattewater Regulations**

The stretch of water in front of the Centre is managed by the Cattewater harbour authority. The speed limit is eight knots, the boundaries for this are between the mouth of the River Plym and Laira Bridge. All standard IRCPS rules apply with the addition that commercial shipping / barges have priority when moving in the Cattewater. The area to the right of the eastern slipway known as Clovelly Bay is used as a turning area for the larger ships; these are always accompanied by a pilot boat. All major shipping can be checked with Long Room, the Port of Plymouth control room. There is a ferry every half hour operating between the Barbican and the pontoon outside the Mount Batten Hotel. Please be considerate of its course when leaving and entering the Cattewater.

#### **Plymouth Sound**

The sound is a very active stretch of water; please consult a chart to make yourself familiar with the deep-water channels, which are used by both naval and commercial shipping. There is a cross channel ferry, which leaves and enters the port once a day. IRCPS rules apply in these waters.

#### **VHF Channels**

**MBC** - Channel 108 Private

**POPSA** - Channel 89a Private

**Emergency Calls** - Channel 16

**Coast Guard** - Channel 67

**Long Room** - Channel 14

**QAB (petrol)** - Channel 80

#### **Telephone numbers**

**MBC** - 01752 404567

**Long Room** - 01752 663225

**QAB Marina Fuel** - 01752 671142

**Cattewater Harbour Office** - 01752 665934

**Emergency Service** - 999 (Coast Guard)

We accept no liability for loss or damage to your property whilst on our premises. We would suggest that you take out your own insurance. It is the responsibility of all MBC clubs and groups to report to a member of the MBC management immediately for any issue they believe to be detrimental to Health and Safety.

An updated copy is available on [www.mount-batten-centre.com](http://www.mount-batten-centre.com)